

## **IMSPIRE, LLC Terms of Use**

Effective Date: October 19, 2024

Welcome to IMSPIRE, LLC ("Company," "we," "our," or "us"). These Terms of Use ("Agreement") govern your access to and use of our website [Insert Website URL] (the "Site"), any services offered through the Site, and any other interactions you may have with IMSPIRE, LLC in relation to leadership training, coaching, speaking engagements, or other services provided by us (collectively, the "Services").

By accessing or using our Site and Services, you agree to be bound by this Agreement. If you do not agree with any part of this Agreement, you must not use our Site or Services.

## 1. Acceptance of Terms

By using our Site and Services, you acknowledge that you have read, understood, and agree to these Terms of Use, as well as any future modifications. IMSPIRE, LLC reserves the right to modify or update these Terms at any time without prior notice. Any changes will become effective immediately upon posting. You are responsible for reviewing these Terms regularly to stay informed about updates. Continued use of our Services after any changes constitutes your acceptance of the revised terms.

## 2. Services Provided

IMSPIRE, LLC specializes in providing leadership training, executive coaching, keynote speaking, and other professional development services designed to foster personal and organizational growth. These services may be delivered in various formats, including but not limited to:

- In-person workshops and seminars.
- Online coaching sessions via video conferencing tools.
- Digital courses and webinars.
- One-on-one coaching or group coaching.
- Customized corporate training programs.
- Other custom consulting service, including but not limited to marketing, mentoring, resume review, and project management.

The scope, duration, and format of the Services will be tailored to meet client needs and are subject to mutual agreement in a separate written contract or service agreement. Clients are encouraged to actively participate and apply the materials and insights gained to maximize their results.

#### 3. Intellectual Property

All content provided by IMSPIRE, LLC, including but not limited to written materials, presentations, videos, coaching frameworks, and any proprietary methodologies, are the exclusive property of

IMSPIRE, LLC. All rights are reserved, and you agree not to reproduce, distribute, display, modify, or otherwise exploit any of the materials for any purpose other than your personal or internal business use, unless otherwise authorized by IMSPIRE, LLC in writing.

## 4. Payment Terms

All fees for IMSPIRE, LLC's Services are determined in advance and specified in the written contract between IMSPIRE, LLC and the client. Fees must be paid according to the agreed-upon schedule, which may include:

- One-time payments before services are rendered.
- Installment plans for multi-session coaching or long-term engagements.
- Retainers for corporate training or consulting services.

Failure to remit payment on time may result in the suspension or termination of services. IMSPIRE, LLC reserves the right to charge late fees, as specified in the contract, for payments not received by the due date. Clients are responsible for any fees related to payment processing.

## 5. Cancellation and Refund Policy

Cancellation and refund policies for IMSPIRE, LLC's Services, including leadership training, coaching, speaking engagements, or other professional development programs, are determined by the specific terms outlined in each individual scope of work or service agreement with the client.

#### 6. User Conduct

By using our Site and Services, you agree to comply with all applicable laws and regulations and not to engage in any activity that may:

- Infringe upon the rights of others, including privacy or intellectual property rights.
- Interfere with or disrupt the operation of our Site or Services, including the use of malware, bots, or any other harmful technology.
- Impersonate any person or entity, or misrepresent your affiliation with a person or entity.

IMSPIRE, LLC reserves the right to terminate or restrict your access to the Services if we believe you are violating these Terms or engaging in any illegal or unethical behavior.

# 7. Limitation of Liability

To the fullest extent permitted by law, IMSPIRE, LLC is not responsible for any indirect, incidental, special, or consequential damages arising from your use of the Site or Services, including but not limited to lost profits, business interruptions, or other damages, even if we have been advised of the possibility of such damages.

IMSPIRE, LLC's total liability for any claims related to the Services is limited to the amount paid by the client for those Services during the twelve (12) months preceding the claim. This limitation applies regardless of the cause of action, whether in contract, tort, or otherwise.

## 8. Confidentiality

Subject to any coaching or similar agreement between you and IMSPIRE, LLC, IMSPIRE, LLC is committed to maintaining the confidentiality of any sensitive or proprietary information shared during the course of providing Services. This includes but is not limited to:

- Personal information of coaching clients.
- Proprietary business information of corporate clients.

We will not disclose such information to third parties without your express consent, except as required by law. Clients are also responsible for maintaining the confidentiality of IMSPIRE, LLC's proprietary materials and methodologies shared during training and coaching.

### 9. Disclaimers

IMSPIRE, LLC makes no guarantees or promises regarding specific outcomes or results from using our Services. While our training, speaking and coaching programs are designed to foster personal and professional development, the results may vary based on individual participation, effort, and external factors beyond our control.

All content provided through our Site and Services is for informational and educational purposes only. It is not intended as legal, financial, or professional advice. You are encouraged to seek advice from qualified professionals in these areas for your specific situation.

# 10. Governing Law

These Terms of Use, as well as any disputes arising from or related to the use of the Site or Services, shall be governed by and construed in accordance with the laws of the State of Texas, without regard to its conflict of law principles. Any legal action or proceeding arising out of or related to these Terms must be brought exclusively in the state or federal courts located in Houston, Texas.

## 11. Severability

If any provision of this Agreement is found to be unlawful, void, or unenforceable, that provision shall be deemed severable from the remaining provisions and shall not affect the validity or enforceability of the remaining provisions of these Terms.

## 12. Entire Agreement

These Terms of Use constitute the entire agreement between you and IMSPIRE, LLC regarding your use of the Site and Services. It supersedes any prior or contemporaneous agreements, communications, or understandings, whether written or oral, regarding this subject matter.

### **Contact Information**

For any questions, concerns, or feedback regarding these Terms of Use, please contact us at:

IMSPIRE, LLC 16635 Spring Cypress Road, #243 Cypress, TX 77429

Email: megan@meganbillnoske.com

Phone: +1 281-961-9944

By using our Site or engaging with our Services, you agree to be bound by these Terms of Use.